

DevOps-as-a-Service (DaaS)

Delivering predictable outcomes to your mission-critical applications.



It is a tough task as priorities shift, for a technical team to keep up to date with the latest trends, modern tools, updates, upgrades, security patches and more. One of the most common and costly challenges is sourcing the right skill set that can help you to achieve your DevOps goals. One of the main reasons being that DevOps is not taught in schools and is usually learned through real-life complex field experience. So how do you find someone that has the right knowledge and capabilities? DevOps is no longer just a trend but more of a widely adopted necessity and the more time spent searching for the right support, is more time lost on advancement, negatively impacting your competitive edge.

+24%

The growth rate of the global DevOps market is 24.4%, with an estimated value of \$26.0 Billion by 2025.

+20-50%

Digital transformation and a focus on customer experience can generate economic gains of 20-50%.

75%

Through 2025, 75% of DevOps initiatives will fail to meet expectations due to issues around organizational learning & change.

We see the challenges you face, and as a result, HighVail has created a fully customizable DevOps managed Services offering. Our team of DevOps engineers and experts function as an extension of your team, providing them with the ability to develop and deliver software faster and more effectively.

Whether you need a little help or a lot, our outcomes based DevOps-as-a-Service model allows innovation and business growth to remain a top priority.

DevOps managed services are perfect for organizations looking to automate processes, increase the quality of their software and improve company infrastructure.

- Slow software delivery times
- Post-release errors
- Customer experience issues & Software quality concerns
- Lack of test automation
- Slow testing process, software updating and infrastructure adjustments



DevOps market global industry trends, Share, Size, growth, Opportunity and forecast -
Research Stats on Digital Transformation and Customer Experience
Partner The Secret to DevOps Success

During the initial commitment term, you can cancel at any time, and we will credit you back for the unused time.

A New Era of DevOps

Delivering value with software often requires a technology transformation and these transformations necessitate improving key capabilities. Leverage a team of DevOps experts with a monthly, quarterly, or annual subscription, with consumption tailored to what best suits your business. Only pay for what you consume, letting us take the worry out of DevOps, with a completely no risk to your business. HighVail DevOps-as-a-Service includes, but is not limited to, the following

- Designing, architecting, and deploying new infrastructure virtual, physical and as code and application platforms
- Maintaining and managing your existing infrastructure, application platforms and pipelines
- Streamline tooling, workflow processes and application upgrades deployments e.g., CI/CD, automation, etc. while documenting along the way
- Container orchestration Kubernetes, Swarm, etc. and policy management
- Containerization of new or existing applications
- Automation of everything
- Configuration management
- Training & enablement
- Advisory assistance
- Troubleshooting & technical support
- Day Ops & beyond

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+ Free Assessment	+ Free Assessment	+ Free Assessment
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	+ Access to a Success Manager	+ Access to a Success Manager

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Common DevOps Challenges



How far along are you in your DevOps journey?

If you are new to DevOps, HighVail can be a guide toward best practices that will help you avoid common pitfalls as you mature through the process. If your organization is well along the journey already, you have most likely encountered specific challenges that our DevOps Managed Services team can help you overcome.



How can we speed up our software delivery times?

By building out your solution and running a set of automated tests each time, when a change is made a CI/CD pipeline provides quick feedback to developers about their changes. Continuous deployment saves a lot of time and involves additional automation (building, testing, and deploying) so that when all tests pass, the changes will push new code through the development pipeline to production with no manual intervention.

Can we speed up the software updating process?

Opposition is quite often encountered when businesses want to substitute old systems or improve current ones with the adoption of new innovative technologies. Many teams feel nervous when they need to learn new software and are faced with unfamiliar ways of doing things, but exploration is big part of a successful transformation journey.

At HighVail we offer professional cross-functional guidance by outlining your best options to modernize, while offering additional effective training to bridge any gaps in the implementation of new technology.

"Our clients have provided very positive feedback with the changes HighVail has implemented, commenting on a drastic improvement in uptime overall."

– Gus Minor, CIO, Sofvie

Sofvie's client updates were condensed from hours to mere seconds with HighVail DevOps-as-a-Service (DaaS). Read the case here.

How can we improve our customer experience while implementing automation into our DevOps strategy?

Improving customer experience requires constant updates with shorter release cycles. For overall

efficiency, it is critical for teams to utilize less time building, testing, and deploying changes to keep pace with what is wanted or needed by clients. Having complex manual processes in your DevOps pipeline will only dwindle your release cycles.

At HighVail, we believe in the automation of everything to drastically enhance productivity. Teams need to be able to move quickly without sacrificing the end-user experience, and the best way to achieve this is with automation. By eliminating routine tasks, automating toil, and streamlining self-service teams can pivot to perform more innovative work. Learn more about Automation here.

How can we apply CI/CD best practices?

Continuous integration aims to simplify the process of integrating changes from contributors by creating smaller updates more often. To realize the benefits of

continuous integration, it's critical for each contributor to share their changes with the rest of the team, while updating their working copy, to effectively review new changes. Continuous Delivery involves building software in such a way that it can be released to production at any time. Our DevOps experts are well versed in battle-tested CI/CD best practices and delivery automation framework to help you experience new levels of efficiency with customized workflows.

Can we abridge the management of multiple DevOps platforms?

Yes. There are several DevOps management systems that work to simplify your environments by funneling into one application, like GitLab for example. It includes hosting development, test, and production environments; mixing modern and legacy applications; and moving services to the cloud. Without a plan in place and the right technology, managing these environments can quickly get out of hand. Find out how you can try GitLab for free here.

How do we manage Day 2 operations?

Day 2 operations are what follows once the application has been rolled out or made available for the end-user. Characteristically, Day 2 operations include maintaining, monitoring, and

optimizing for the best performance. These operations must be managed throughout the entire software lifecycle because it takes some time to be analyzed and patched for errors or bugs. Our DevOps Managed Services help to seamlessly implement and transition to Day 2 operations and beyond without the worry.

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